

Damage protection information

To create security for you as a customer, we offer damage protection which minimizes the risk that the company will be liable for payment in the event of damage. Please note that the service must be booked before the guest checks in. Read below for more information.

Damage Protection

Price: 480 SEK / month

Maximum deductible amount: 10 000 SEK

Damage Protection Extended

Price: 840 SEK / month

Maximum deductible amount: 3000 SEK

All rates are excl. 25% VAT

Examples of damage

- Broken or damaged furniture
 - Marks or stains on furniture, fixed furnishings, walls or floor
 - Burn marks
 - Water damage
 - Black mold as a result of far-reaching water damage.
- Wear & tear is not considered as a damage.

Damages caused by the guest or guests living in the apartment are covered when the cost is higher than the deductible.

Please note that the damage protection does not cover

- Extra costs related to cleaning
- Lost keys
- Unnecessary fire alarms & related consequences
- Damage or disturbance caused intentionally, through gross negligence or lack of due care and attention
- Damage due to a significant breach of contract of the obligations related to the use of the apartment
- Damages covered by a third party, e.g. travel insurance
- Damage to third persons or their property
- Damage caused by or caused to misplaced movable property (eg if there are scratches in the floor if you move a piece of furniture or if a piece of furniture breaks when you move it)
- Damage to the customer's property (eg laptop or telephone)

